

## AN EXAMINATION OF EDUCATIONAL EMPLOYEES' ROLE AMBIGUITY AND ROLE CONFLICT AND BURNOUT LEVELS

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### ABSTRACT

This research investigates educational employees' role ambiguity and conflict and burnout levels. The sample was composed of 206 female (52.5%) and 159 male (47.5%) educational employees (365 individuals in total) who were selected with the random sampling method. The Role Conflict and Role Ambiguity Scale and Maslach Burnout Inventory were used in the research. Significant differences were found by educational employees' genders. Educational workers' role ambiguity and conflict and burnout levels also presented significant differences.

**Keywords:** Role conflict, role ambiguity, emotional exhaustion, depersonalization, personal accomplishment.

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